



Newsletter
October 2017

The Key to SAFER communities

Email us on safer@wyjs.org.uk to sign up to this scam update.



**Welcome to
Georgina
Rushforth a
new member
of the SAFER
team!**

Look out for Georgina in Bradford... if you would like to book a free Community Workshop or Partner Training in these areas Georgina can be contacted on:
0113 3939808
georgina.rushforth@wyjs.org.uk

WARNING - Money Expert doorstep callers

We have had recent reports of residents receiving unsolicited visits from representatives of a company called Money Expert attempting to sell various energy products by using Martin Lewis' name in an attempt to fool people into believing they are from the reputable Money Saving Expert.com.

MoneySavingExpert.com

Money Saving Expert have confirmed that they **NEVER** engage in cold calling and these callers are from other companies making false claims. Martin Lewis advises if you are thinking of changing energy providers to do a full market comparison and not to do business with someone at your door.

Dark night safety tips

The nights are drawing in and the clocks will soon go back. Keep yourselves safe on your doorstep from opportunist and distraction criminals by following our top tips



- **Only answer the door to someone you are expecting**
- **Use peepholes or where possible, check through windows to see who is at the door**
- **ALWAYS use the doorchain when answering the door to any caller**
- **Check identification details by telephoning the genuine telephone number from the telephone book or website, NOT the telephone number on the ID card**
- **Keep all doors and windows locked**
- **NEVER let anyone in your home unless it is someone you know and trust**
- **Consider having outside lights fitted to give a better view of anyone who may be on your doorstep**

IF IN DOUBT KEEP THEM OUT!

TPS Protect



The TPS Protect app screens your smartphone against nuisance or scam calls, helping you to decide whether to answer or block suspicious calls. For numbers you don't want to receive, add them to your personal block list and forget about them. For calls you definitely want to receive, add those numbers to your approved list so you never miss them.

For more information visit <https://tpsprotect.org.uk/>

Fake Royal Mail delivery cards

Beware of missed delivery cards which look like they've been delivered by Royal Mail. On the run up to Christmas, we are ordering more items online, consider if you are actually expecting a delivery. The cards are almost identical to the official Royal Mail card, except that the Royal Mail logo is missing. A 0208 number is provided to arrange collection which is a premium rate number with calls costing £45.



ALWAYS REPORT FRAUDULENT ACTIVITY

If you don't think something is worth reporting the figures from Action Fraud demonstrate that any fraudulent activity is always worth reporting. Last year 170 thousand telephone numbers, email addresses, websites and bank accounts used by fraudsters were shut down.

Action Fraud
Report Fraud & Internet Crime
0300 123 2040

The little book of big scams

The Little book of big scams by the Metropolitan Police offers lots of hints and tips to stop you becoming a victim of fraud and can be downloaded at <https://www.met.police.uk/globalassets/downloads/fraud/the-little-book-of-big-scams.pdf>



West Yorkshire
Trading Standards

THINK JESSICA



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